

**NORTH SHORE
COMMUNITY CENTRE
INC.**

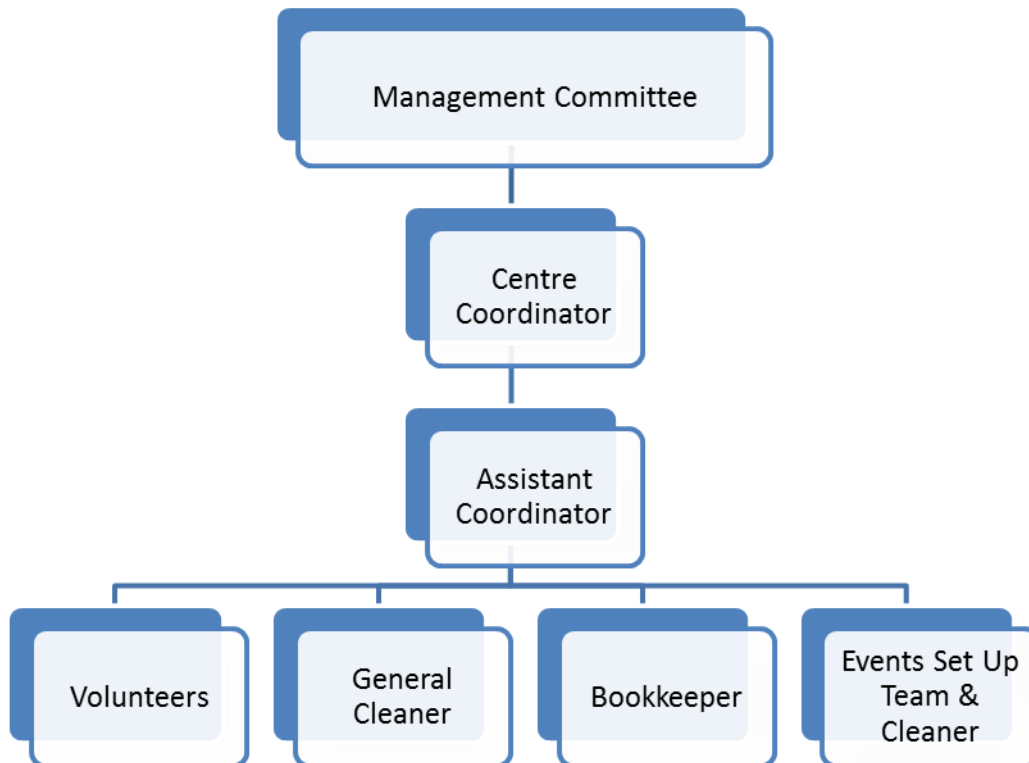
**STRATEGIC
BUSINESS PLAN**

2017 – 2020

ORGANISATIONAL STRUCTURE

The North Shore Community Centre is a community run organization. The governing body of the NSCC is the Management Committee. The Management Committee is made up of local volunteers who have a passion for making a difference in our community. The Management Committee through a Sunshine Coast Regional Council grant employs a part time Coordinator who manages the Centre on behalf of the committee.

Current Organisational Structure



OUR MISSION

“To encourage our community to Be Involved, Be Inspired & Be Connected”

OUR VISION

Our vision is to reduce social isolation for individuals and groups by offering a positive empowering environment. Value and respect the diversity within our community. Meet the needs of our community where possible. Encourage collaboration between business and the community. Continue to work towards sustainable outcomes for the centre.

GOALS, OUTCOMES AND STRATEGIES

Three key goals drive the NSCC Strategic Plan (2017-2020).

Each set of goals drives strategies and is defined in terms of the outcomes sought and the indicators of achievement. The articulation of sought outcomes and key indicators is an important tool for the NSCC Management Committee to assess how they, management and staff are achieving their goals.

The goals, outcomes, indicators and strategies are detailed below;

Goal 1:

To provide community and commercial groups with access to rooms and facilities for general interest, education, training, entertainment, performances, theatre, community building and self help.

Outcomes sought:

- Community engagement and local connecting activities
- A safe, happy, healthy and positive meeting environment

Indicators:

- Well used and well maintained facility.

Strategies:

- Promote events at NSCC.
- Promote centre facilities via media – newspaper/radio/websites/local sites
- Seek funding to install additional equipment to make room hire more attractive.

Goal 2:

To respond to the unmet needs of our community and in target groups including: families, children, youth, people with disabilities, people from non-English speaking backgrounds, aged persons, indigenous people and other disadvantaged groups.

Outcomes sought:

- Funding for quality programs, services which meet the needs of the community
- Advocacy and action to meet local needs and develop initiatives
- Encourage bringing local families, local organisations and business services together at annual events i.e. Australia Day, Indigenous Celebrations, Easter and Christmas
- Integration of activities and services

Indicators:

- A range of Community Building Programs & Services successfully funded and in place within our centre.

Strategies:

- Undertake a needs analysis of our community

- Identify programs and services that would benefit our community
- Apply for funding and appoint Community Development Manager to coordinate successfully funded programs and services.

Goal 3:

To sustain a dynamic, viable, quality driven community organization that is accountable, well known and well run.

Outcomes:

- Financial viability
- Sustain a capable Management Committee
- Appropriate Governance strategies
- Well supported Coordinator and volunteers

Indicators:

- Diverse sources of income and increasing income
- Quality Policies, Procedures & Plans in place
- Increased awareness within community of NSCC

Strategies:

- Budgets, financial forecasting, business plan
- Attain DGR Status with ATO to attract donations
- Maintain, upgrade and further develop Community Centre Facility
- Continue to maintain Website & Newsletter
- Networking with other community organizations
- Stage events to increase profile