



**North Shore Community Centre Proudly supported by  
Sunshine Coast Council**

## **Presidents Report for 2018/19 Year**

The focus this year has been to support the relief Coordinators Team of Suzi Gelling and Doris Denning during the leave of absence of Shannon Embery which commenced early 2019.

This has meant that we as a committee have been concentrating on managing and supporting the everyday operation of administration and accounts of the centre for our hirers and community members.

We have done this with additional regular communication meetings with the President and Treasurer and, as required, professional accounting advice and service.

The additional costs for this support are reflected in the financial reports for the year.

Your committee supported this investment as required for our ongoing effective administration and development of the team in the office and we believe the audit result that will be presented tonight will reflect a positive outcome.

We recognise the efforts and commitment of Suzi and Doris during this period and they can be very proud of the results that they have achieved and the way they have managed the centre on our behalf to helping achieving a record result for income from events and hirers for the year.

We also recognise the efforts on our behalf by the volunteers especially Hilary Macleod for her work on our website and grants; Doris for her success in obtaining grants for technology training classes; Patricia Coster for computer classes; and Gary Craven and the Maroochy North Shore Lions for their ongoing support.

All this could not have been done without recognising the efforts and commitment of our Coordinator Shannon Embery who can also overall take ownership for the results and outcome for the year as we could have not have done this without the thought, training and planning that went into the first half of the year as well as conducting the normal routine operation of the centre in the period leading up to her leave of absence.

This means that we now have a well-trained team in the office so with Shannon's return to work we can refocus on our objective for the possible restructure of the service we deliver to our community both within and outside the centre to "respond to the unmet needs of our community".

This will be totally dependent on obtaining the grant funding required to support it and the suitable programmes.

We are confident that there is funding out there so we have committed some hours over the coming months to research this so that we can make a decision early in 2020.

In addition to all that we have approved new Privacy and Code of Conduct Policies; been approved as an Emergency Evacuation Centre for Council; maintained a safe workplace and venue for the community; continued to seek feedback about our service and what the community want for the future; and continued to attract new groups and hirers to the centre as our community continues to grow.

Our Christmas Event 2019 planning is well progressed building on the new initiatives and activities that were introduced in 2018 and we have again been successful in being granted major sponsorships, donations and grants from the Bendigo Bank, Maroochy North Shore Realty, North Shore Realty, the Sunshine Coast Council to fund the event plus new equipment and part fund the administration costs of the centre for the coming year through the Community Partnership funding.

We really appreciate and say "Thank You" for the contribution made by all of them plus all the other donations of time, advice and service and financial support we received during the year from many people and businesses in the community.

"Thank You" as well to the committee Lyn, Irene and Gary and especially Treasurer Tony Brown and Secretary Nic Lewis who have always made time in their busy lives to give their advice and service to make a contribution.

Finally, "Thank You" to all our regular hirers and centre users.

Without them we could not have grown and established the centre over the past 8 years to what it is today and we look forward to continuing the journey with them in the year ahead and perhaps along with some exciting new initiatives.